

### **When will my recycling cart be delivered?**

Delivery of the new recycle carts will begin August 16 (and take about seven weeks to reach all households).

### **What if I do not want a recycle cart?**

Delivery of the new recycle carts will be performed by a third-party vendor and provided to all residents currently participating in the recycling program. If you do not want the cart once it has been received, please contact Waste Management's Customer Service Department at 772-546-7700 to schedule a removal.

### **Why can't I use my cart when I receive it?**

The cart program requires an Automated Side Loader Truck for collection, so it is important residents do not use their carts until the program begins **the week of October 4**, when our new Automated Compressed Natural Gas trucks are in service. **Carts used before October 4 will not be serviced.**

### **What size cart will I receive?**

The default cart for delivery is one 64-gallon cart for recyclables.

### **If my container is lost or damaged, how do I order a replacement?**

Residents can contact Waste Management's Customer Service Department at 772-546-7700 to schedule a delivery.

### **Is there a charge for replacement containers?**

Your first replacement cart is free. Any additional carts will incur a \$75 charge and \$25 delivery fee.

### **What is the normal life span of the carts?**

20 years.

### **I just moved to Martin County; do I have to pay for my recycle cart?**

No. New Martin County residents can contact Waste Management's Customer Service Department at 772-546-7700 to schedule a delivery.

### **What if I am disabled or physically unable to get my trash to the street or return the containers to my storage area?**

The current program to accommodate those with disabilities will stay the same. If there is no able-bodied person living at the residence to get the carts to the curb, Waste Management will provide backdoor service with a note from the customer's doctor.

### **What are my service days for garbage, yard waste and recycling?**

Please visit [www.martin.fl.us/TrashCollection](http://www.martin.fl.us/TrashCollection) to see your current service schedule.

### **What time will my garbage, yard waste and recycling be collected?**

The hours of collection will be between 6 a.m. and 8 p.m., Monday through Friday. Please place your cart at the curb after 12 noon the day before or by 6 a.m. on your collection day.

### **What can I recycle?**

The recycle program is not changing. The 64-gallon cart will allow residents to recycle a greater volume of material. Acceptable recyclable items are listed on the top of your recycle cart.

### **What do I do with my old recycle bin?**

Residents have the option to keep their old recycle bin and repurpose it for other uses, such as garage storage. If you would like to dispose of your recycle bin, please place the empty bin out on your next **garbage collection day** and Waste Management will collect it.