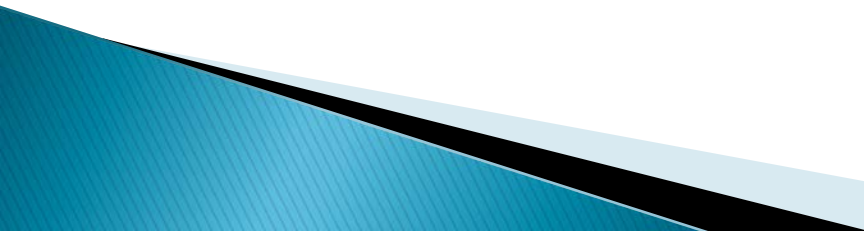# Martin County Security/ Life Safety Program

Historical Employee Concerns

- Past employee questionnaires showed the perception of security measures to be unfavorable with employees.

- We continue to change the perception by increasing a security presence through equipment and training.

- We are currently involved in new hire orientations and perform site-specific security/life safety training sessions for elected official offices and library staff including an active shooter presentation.

ID/Access Control Badge History

➤ ID access card creation was originally performed by Administrative Services; General Services would then program the access information. The process caused delays in access for newly hired staff. General Services took the overall badge creation responsibility in 2001 to curtail delays. At that time ID/Access badges were created ONLY for MCBOCC staff.

ID/Access Cards

- We now process all 11 MCBOCC departments as well as the elected official offices of the:
- Clerk of Circuit Court
- Tax Collectors
- Supervisor of Elections
- Property Appraiser
- Martin County Sheriff's Office

- We also provide ID/access cards for the:
- Nineteenth Judicial Circuit (Programming)
- State Attorney
- Public Defender
- Martin County Health Department

Devices

▶ We have many devices in place including mag-locks, electric strikes, panic/duress buttons, cameras, and over 565 access points to county facilities and property.
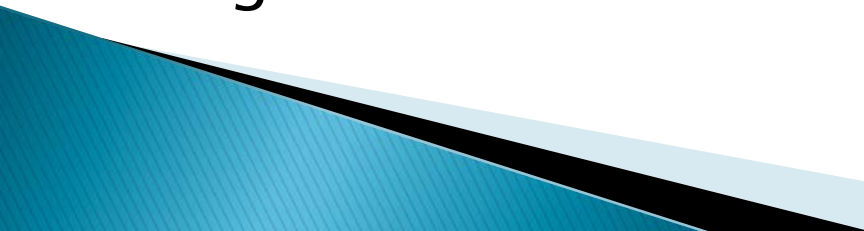
Focus

- General Services works closely with the Utilities and Solid Waste Department and has been assisting them with security enhancements for Utility sites compliance with Homeland Security initiatives for securing critical infrastructure points at a local level.

- We have also addressed concerns regarding Mosquito Control chemicals and equipment, providing video monitoring of equipment and chemical storage areas.

Momentum

- There is a difference between security and law enforcement.

- Law enforcement: Enforcement of Municipal and State Laws, arresting authority, and search warrants

- Security: Protection of persons and/or property using human and physical and logical security means, usually by determent.

- Communication and cooperation by both parties form a partnership and teamwork effort to provide safer environments and communities.

System Management

▸ The security program working under General Services provides a "neutral management" for access and system oversight.

▸ Our division can work closely with all MCBOCC departments, Elected Official Offices, and other agencies that work within County facilities without prejudices and/or favoritism.

▸ This provides a fluid management with access input from the departments, offices and agencies.

System Management

- County Security Operations have input from a **Security Access Team** which is comprised of members from the General Services Department, Airport, Utilities Department and the Martin County Sheriffs Office. Together we review operating standards, policy and procedures to ensure system sustainability and neutrality.

- The Courthouse Complex security has been greatly enhanced beyond recommendations from a survey completed by the Federal Marshal's Service.

- Working closely with the Martin County Sheriff's Office, complex security has been upgraded from rudimentary to state of the art.

- The Holt Correctional Complex was recently upgraded with today's technology, updating technology originally installed in the 1980's.
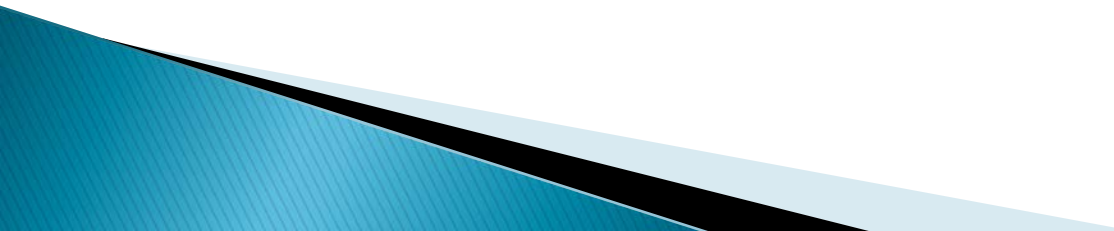
Camera Systems History

- We had a limited camera system set up for the Sheriff's Office at the Courthouse Complex and at the Administrative Center – at one time, we had cameras capturing the main lobby.

- Footage was recorded on VCRs. VCRs have since been removed and we now record on Digital Video Recorders and Network video recorders for areas currently monitored.

- We introduced camera systems to the MCBOCC departments, starting with Utilities and Solid Waste after criminal conduct at sites.
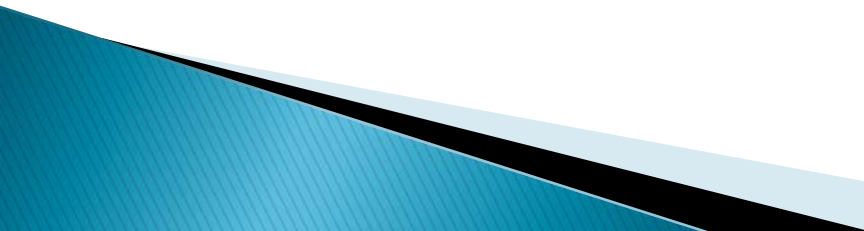
Camera Systems Today

- We now have over 660 cameras recording County-wide (managed by General Services).

- Recorded footage has been retrieved and has assisted with Human Resource, Martin County Sheriff, Florida Department of Law Enforcement, Florida Department of Motor Vehicles, and even Federal Bureau of Investigations.

System & Equipment Overview,

- As of March 2018:

- Approximately 565 Access Points are controlled by the access system

- Over 5300 card holders

- More than 660 cameras

Comparison

- In **2005**, we asked for a quote from a vendor to compare our costs for in-house management versus the cost to contract the service out. Contractual costs were exceeding **$205,000**.
- This cost did not include repair/maintenance service and was simply for the management of the access/ID access Card system.
- Since **2005**, we have **added over 80% capacity** to the Security systems and are now producing ID Access Cards for 6 more agencies, also overseeing management of the Airport security plan/system. We have also enhanced the Holt Correctional Site Security program as well.

Comparison (continued)

- Security management currently:

- 1 FTE Security/Life Safety Administrator *(time split with County Wide Life Safety inspections and components)*

- A working *percentage* of 3 Building Operations Supervisors

- Labor cost totaling only $91,921.. (2017)

Challenges

- We have also been given the responsibility of the Airport security program, which includes:

- ID/access cards
- Readers
- Gate operators
- Camera systems

- General Services should be the primary selector in all physical security enhancements to existing and/or new facilities.

- General Services works hard to keep standardized equipment maintained and functioning. Systems that are put in place that are not our standard have historically cost the county more in maintenance and repair.

- Physical and technological equipment life cycle replacement due to life expectancy and/or technology improvements is a budgetary concern. We have a backlog of equipment replacement needs but we continue to keep all systems 100% operational at this time.