



MARTIN COUNTY

COVID-19 UPDATE

Martin County taking precautions to help prevent the spread of COVID-19, sharing community resources

Martin County continues to monitor and respond to the rapidly evolving situation related to COVID-19 (Coronavirus). Protecting the health and safety of our employees, residents and visitors remains our primary concern and we continue to make decisions based on Centers for Disease Control and Prevention and Florida Department of Health recommendations, as well as direction from the state and federal level.

Martin County's website is updated throughout the day and is the first place to look for comprehensive information related to county business, along with links to community partner websites so residents can stay abreast of current information.

County Operations

Effective today, Friday, March 20, all Martin County Government facilities will be closed to the public for the health and safety of county residents and county employees during the COVID-19 crisis.

While County offices will be closed to the general public, essential county service will continue with limited staffing in accordance with Centers for Disease Control and Prevention recommendations for social distancing to limit the spread of COVID-19.

- **Utilities and Solid Waste Department**

In-person services have been suspended as of Thursday, March 19.

Ways to make a utilities payment:

- [Pay online](#)
- Call us at 772-221-1434
- Leave payment in a secure envelope in the blue drop box located in the parking lot at 3473 SE Willoughby Boulevard

- **Health and Human Services/Veterans Services**

No walk-in customers are being accepted for services with the exception of drug testing. Please call our office from 8 a.m. to 5 p.m., Monday through Friday, at 772-288-5785 for assistance. In addition, no cash will be accepted, and payments must be made online or with credit cards.

- **County Administration Building**

The County Administration Building is closed to walk-in traffic. For assistance, please call 772-288-5400, Monday through Friday, 8 a.m.-5 p.m.

- **Building Department**

The Building Department is closed to walk-in traffic. For assistance, please call 772-288-5916, Monday through Friday, 8 a.m.-5 p.m.

Libraries

All branches of the Martin County Library System are closed. In addition, all events, programs, and classes have been cancelled. No materials will be due, and no fines will accrue during the closure. Residents are encouraged to utilize the following services during this time:

- Hold pick-up at each location (during normal library hours)
- Email and telephone reference (during normal library hours)
- Downloadable eBooks and eAudio (24 hours a day/7 days a week)
- Online classes through Lynda.com (24 hours a day/7 days a week)

Parks and Beaches

Sailfish Splash Waterpark and lap pool, as well as the Martin County Golf Course, are closed to the public. In addition, all organized programs and special events hosted at Martin County Parks and Recreation Department facilities are cancelled until further notice. All other parks and beaches (with the exception of Bathtub Beach) remain open at this time. We are in regular conversations with the Governor's Office and the Martin County Sheriff's Office about the status of our beaches. We will continue to monitor beaches and address them on a case by case basis.

Trash and Recycling

At this time, the collection of garbage, yard waste, bulk trash and recycling will continue without interruption based on regular schedules for Waste Management customers. For the latest information, visit wm.com/alerts.

Informational Resources

- **Florida Department of Health**

For all health-related questions related to COVID-19 in Florida, please contact the Florida Department of Health's COVID-19 call center, 24 hours a day, 7 days a week.

Hotline: 866-779-6121

Email: covid-19@flhealth.gov

- **Martin County Community Information Center (CIC)**

Martin County's Community Information Center is staffed to answer questions regarding county business, closures, services and general information from our elected and constitutional officers and community partners. Staff is available to answer questions from 7 a.m. to 6 p.m. daily.

CIC: 772-287-1652

- **AlertMartin**
Residents are encouraged to sign up to receive emergency alerts, including information about COVID-19, by phone, text and/or email. To sign up, simply text ALERTMARTIN to 888777 or [register online](#).

Financial Stability Resources

- **Basic Needs**
If you are unable to meet basic needs like housing, food and healthcare:
 - House of Hope: 772-286-4673
 - Salvation Army of Martin County: 772-288-1471
- **COVID-19 Pandemic Unemployment Info**
The federal government is allowing states to change their laws to provide unemployment insurance benefits related to COVID-19. [Learn more](#).
- **Food for Children Out of School**
The Martin County School District's Food and Nutrition Services Department will provide free meals to children from 9:30 a.m. to noon, Monday, March 23 through Friday, March 27. Meals will be served to children aged 18 and under at the following locations:
 - Hobe Sound Elementary School-11555 SE Gomez Ave., Hobe Sound
 - J.D. Parker Elementary School-1010 E. 10th St., Stuart
 - Port Salerno Elementary School-3260 SE Lionel Ter., Stuart
 - Warfield Elementary School-15260 SW 150th St., Indiantown
- **House of Hope Food Distribution**
House of Hope is distributing prepackaged food directly into client's vehicles. Clients on foot and bicycle will also be served. Those new to the House of Hope will need to bring the following information to access the service:
 - Picture ID
 - Proof of Martin County residency (current lease, mortgage or utility bill)
 - Questions...Call 772-286-4673
- **Treasure Coast Food Bank**
Treasure Coast Food Bank supports a network of local emergency food assistance programs. If you are in need of food, please contact one of our agency partners listed at <https://stophunger.org/findhelp/>. For further assistance, contact the Treasure Coast Food Bank Partner Relations Department at 772-489-3034 between the hours of 8 a.m. and 5 p.m., Monday through Friday. You will be directed to the nearest emergency food provider in your area.

Business Resources

Businesses affected by COVID-19 are asked to complete the Business Damage Assessment Survey at <https://floridadisaster.biz/>. In addition, the Governor has activated the Florida Small Business Emergency Loan Program. Information can be found at <https://floridadisasterloan.org/>.

- **FP&L**
For customers experiencing hardship as a result of COVID-19, FPL has resources available to help, and to the extent they are available, it will continue to connect customers with resources from federal, state and local authorities. For now, FPL is suspending disconnections at least through the end of March. A good place to learn more is www.FPL.com/Help.

- **Comcast**

Xfinity WiFi Free for Everyone: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi. Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots and then launch a browser.

- **AT&T**

All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data. Additionally, we’ll continue to offer internet access for qualifying limited income households at \$10 a month through our Access from AT&T program. We’ve expanded eligibility to Access from AT&T to households participating in the National School Lunch Program and Head Start. <https://about.att.com/pages/COVID-19.html>.

Visit www.martin.fl.us/coronavirus, Martin County’s online resource for information related to COVID-19. Follow us on [Facebook](#) at @MartinCountyBoardofCountyCommissioners, [Twitter](#) @MartinCountygov and [Instagram](#) @martincountyflorida.



MARTIN COUNTY BOARD OF COUNTY COMMISSIONERS
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